YOUR SOURCE OF INFORMATION ABOUT • RECYCLING • REUSE • WASTE PREVENTION • POLLUTION PREVENTION • FALL 2011

# **Holiday Reminders**

### **Collection Schedule**

There is no garbage or recycling collection on Thanksgiving Day, Christmas Day or New Year's Day. If your collection day falls on or after the holiday, collection will occur one day later that week with Friday collection on Saturday.

### On Call Plus

Remember to schedule a free On-Call Plus clean up appointment soon. There will be no appointments during the holiday season from December 26, 2011 through January 20, 2012. However, vouchers to the SMaRT Station will still be available. Call Recology at **650-967-3034** for more information.

# FAQ: Should I rinse my recyclables or save the water?



A: When in doubt, rinse it out. The energy-saving and waste reduction benefits of recycling a container will generally outweigh the value of the small amount of water needed to rinse it out. Although recyclables may be washed again before they are turned into something new, it could take more water and energy to wash them at

the recycling facility than at home (think of dried on spaghetti sauce versus rinsing it out while it is fresh). If recyclables arrive at the sorting facility mostly clean, it helps reduce contamination, facilitates a smoother recycling process and helps achieve higher recovery rates. Rinsing will also help you maintain a clean and odor free recycling cart. Here are some guidelines to help you decide to rinse or not:

- Containers with liquids (drinks, milk, vinegar, thin sauces) should always be emptied, but no rinsing is required.
- Containers with foods should be emptied and remaining residue rinsed.

To save water, use as little as possible for rinsing. Hot water and soap are not necessary and recyclables don't have to be spotless. Use a spatula or similar utensil to remove food like peanut butter and, if possible, use "second hand" water left over from other activities for rinsing.

# **Zero Waste Plan**

Mountain View residents and businesses are great recyclers! By reducing, reusing and recycling, a 70 percent diversion rate has been achieved. However, in an effort to increase community sustainability, the City Council recently adopted a Zero Waste goal to help reduce greenhouse gas emissions and further reduce the amount of material being sent to landfill.



### What is Zero Waste?

Zero Waste is more than recycling. It is a systems approach that seeks to eliminate the negative impacts of designing, producing, using, and discarding of products and packaging by:

- · Reducing resource use;
- · Reusing products and materials;
- · Minimizing or eliminating the discard of "waste";
- · Minimizing production of toxic materials and providing for safe discard of toxics.

### What's in Your Trash?

As a first step, a waste characterization study of Mountain View's waste stream was recently completed. The results indicate that paper and organics (food and yard trimmings), materials that have options for recovery, make up about half of the materials being disposed. Unfortunately, many other disposed materials, such as diapers, treated lumber, composite paper and carpet padding, would be very difficult to reuse or recycle.

# **Disposed Materials** (overall incoming waste stream)

The 10 Most Prevalent

Material Type	Estimated Percent (by weight)
Food	27.1%
Compostable paper	8.9%
Leaves and grass	5.9%
Uncoated cardboard	4.8%
Diapers	3.5%
Bulky items (couch, appliance)	3.4%
Other misc. paper (mostly packaging)	3.1%
Composite paper (paper bonded with plastic, glue, foil)	2.8%
Other ferrous (cookware, hangers)	2.7%
Office paper	2.3%

### Developing a Plan

The waste characterization information is being used to help develop a long-range Zero Waste plan of action to reduce resource use, encourage reuse of products and materials, minimize or eliminate the discard of waste and reduce production of greenhouse gases. For more information, please visit the Zero Waste page at www.MVRecycle.org. Your input is welcome.

# **Bring Your Own Bag Campaign**

Bringing your own bag when you shop is an easy way to help the environment. One reusable bag can replace hundreds of plastic and paper bags over its lifetime. To help you remember to get those bags out of the trunk and into the store with you, the City has launched a Bring Your Own Bag campaign in partnership with Green Mountain View and local groceries and pharmacies. Reminder signs, posters and buttons will be used by participating stores to help increase the use of reusable bags.

#### **Bring Your Own Bag Tips**

- Write "bring bags" as the first item on your shopping list.
- Put your coupons in your bag and keep it by the front door or hang on the doorknob.
- Keep reusable bags in your vehicle trunk and put a small note on the dashboard to remind you to bring them into the store.
- Purchase a few compact reusable bags and keep them in a purse, jacket pocket, backpack or attached to your keychain.
- Teach your kids to remind you to bring your bags into the store.

#### **Participating Stores**

99 Ranch CVS Pharmacy (all locations) Fiesta Market La Costena Market Lucky Mi Pueblo Milk Pail Market

**Mountain View Market** Nijiya Market **Nob Hill Foods Rose Market** 

Safeway (all locations) **Smart and Final Trader Joes** Walgreens (all locations)

Walmart

"You wouldn't leave me all alone in the car, would you?"





# How to Recycle at Home

#### 1. Household Batteries

Place used batteries in the bag provided by Recology Mountain View and set on top of cart. Recology will empty it and return the bag to you for reuse. (Please put tape over battery terminals to reduce the risk of fire. Spent batteries may have enough voltage remaining to start a fire.)



#### 2. Mixed Containers (Blue Lid)

Place glass bottles and jars, plastic bottles and wide-mouth tubs #1 through #7, metal cans and metal lids in the cart under the blue lid.

#### 3. Paper (Grey Lid)

Put newspaper, mixed paper, food boxes and small cardboard pieces in the cart under the grey lid.

#### 4. Used Motor Oil and Filters

Put used motor oil and filters in containers provided by Recology and set on top of the curb.

#### 5. Cardboard

Flatten and tie or tape into bundles no more than 3'x3' in size and place on top of curb next to recycle cart.

### Where to Set Out Carts

- 1 Set out all carts **in the street** by 7 am on collection day. Remove carts no later than the next day.
- 2 Place carts in the street at least 18 inches apart (for mechanical collection). Keep carts away from overhanging trees, carports and balconies
- **3** Store the carts inside the garage or behind a fence, hedge, or area screened from street view as a courtesy to your neighbors. If these areas are unavailable, place the carts on the side of the garage or house.
- **4** Do not place carts on top of the curb or on the sidewalk unless there are obstructions such as parked cars or parking is prohibited. In this situation, driver will collect carts from the top of the curb.

#### **Extra garbage**

Purchase extra garbage stickers (\$5) from any local Lucky, Safeway, Nob Hill or Rite-Aid (Grant Road), the City Library or Finance Department at City Hall. Attach one sticker to each 32-gallon garbage bag and place next to your garbage cart.

# **On Call Plus Clean Up Program**

The *On Call Plus* clean up program is a service available to most residents at no charge\*. Residents may schedule three free appointments each year, at their convenience, on normal service days. Each appointment can be used to set out extra trash, recycling or yard waste PLUS up to three bulky items, such as appliances or furniture.

\* Apartment managers must call Recology at **650-967-3034** to arrange a complex-wide special collection (extra fees apply).

#### **Set-Out Guidelines**

- Visit Clean Up Programs at www.mvrecycle.org for detailed guidelines.
- Place items in an area no larger than 8 feet long by 4 feet high and 4 feet wide.
- Bags, boxes and bundles may not weigh more than 50 pounds or be longer than 4' in length.
- **Extra fees apply** for refrigerators, computer monitors, televisions and up to 4 passenger vehicle tires.
- We do **NOT** accept concrete, soil, rock, tree stumps, construction debris or household hazardous waste.

#### **Vouchers**

Residents may exchange any of the On Call appointments for a voucher to self-haul items directly to the SMaRT Station (see page 4 for map). Each voucher is good for one vehicle entrance. Call Recology at **650-967-3034** to request vouchers a week before.

#### Schedule an *On Call Plus* Pick-Up

It's easy! Call Recology at 650-967-3034 to schedule a pick-up. Keep items separated for collection by different trucks (trash, recyclables, yard trimmings, electronics, furniture). Place items at curbside.

Appointments may be scheduled anytime before December 23, 2011. No appointments scheduled December 26, 2011 through January 20, 2012 to allow for collection of holiday trees.

#### **Extra yard trimmings and recycling**

If you regularly have extra recycling or yard waste, order a larger or second cart (no charge). If you occasionally need more service, use an On Call Plus Clean Up appointment (no charge) or schedule an extra collection (\$10/cart). Extra recycling only can be dropped off at the Mountain View Recycling Center, 935 Terra Bella Avenue. Sorry, extra recycling will not be collected in bags outside the cart because drivers operate fully automated trucks with mechanical arms.

**Questions? Call Recology Mountain View at 650-967-3034.** 

#### WHAT'S RECYCLABLE?

### **Accepted**

#### **Mixed Paper**

Catalogs • Cereal/cake/tissue/shoe boxes Computer paper • Gift wrap (no metallics) Junk mail • Newspapers • Magazines Manila folders • Paper egg cartons Paper bags • Post-it-notes Paperback books • Shredded paper Telephone books • Writing paper



### **Mixed Paper**

**Not Accepted** 

Any paper with food or beverage residue • Coffee cups • Donut or pastry boxes • Food and candy wrappers • Foil or metallic gift wrap • Frozen food boxes • Hardback books • Milk/ice cream/juice/soy cartons or pouches • Paper cups/plates/napkins • Paper with paint or pet waste • Pizza boxes • Paper towel • Photographs • Snack or potato chip bags • Take-out food containers or wrappers • Tissue • Tyvek or padded envelopes • Waxed paper, cardboard or cartons

#### **Mixed Containers (Caps and Lids OK)**

Glass bottles and jars Metal cans and lids (aluminum, tin and steel) Plastic bottles and tubs marked #1-7



#### **Mixed Containers**

Any plastic container not marked #1 through #7 • Any plastic container larger than 2-gallons • Aerosol cans • Black plastics of any kind • Ceramics and porcelain • Clamshells\* • Drinking glasses • Hard plastics of any kind (such as toys, plant pots, pails, laundry baskets, garden hoses) • Plastic bags or other plastic film • Plastic cups, plates, utensils and straws • Pots and Pans (or other scrap metal) • Pyrex • Styrofoam of any kind

\* Clamshells are containers with a connected lid.

This list may also be used for apartment and business recycling. Check container label to sort recyclables.

# For Homes with Split Carts: When is my Collection Day?

#### **Find Your Collection Day/Recycling Week:**

- 1 Locate your neighborhood on the map below and note the collection day and color (or use the online street index below\*).
- **2** Match the color to the calendar at right for the recycling week (i.e. Grey = Week B). **Example**: On Church Street between Hope and Castro, garbage day is every Tuesday, and recycling day is every other Tuesday starting on January 4 (Week A).

Questions? Call Recology Mountain View for schedules.

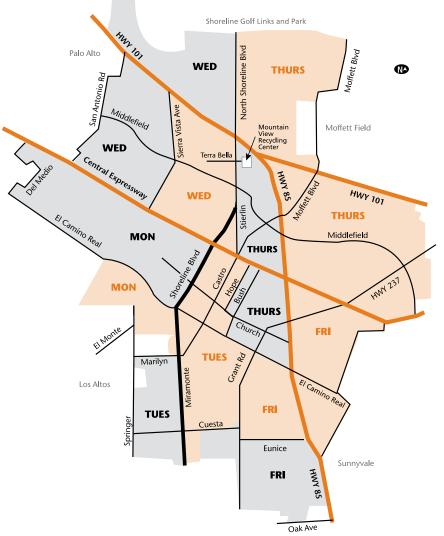
Apartments with group carts should call Recology at 650-967-3034 for schedules.

#### **Holidays**

Collection occurs on all holidays except Thanksgiving (November 24), Christmas (December 25) and New Year's Day (January 1). If your collection day falls on or after the holiday, collection will occur one day later that week, with Friday collection on Saturday.

# Free On-Call Plus Clean Up Program

Residents may schedule 3 curbside collections of extra trash, yard waste and bulky goods by calling Recology at 650-967-3034. Appointments may be scheduled any time before December 23, 2011 and can be used to set out extra material in an 8'L x 4'W x 4'H area PLUS up to 3 bulky goods such as a washer, sofa and mattress at no charge. Appointments may be exchanged for a voucher to self-haul to the SMaRT Station in Sunnyvale. No appointments scheduled December 26, 2011 through January 20, 2012.



Color = Week A
Grey = Week B

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February 2011

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\*Find your collection day online: www.mvrecycle.org and click on collection schedule.



# E-Waste and Household Hazardous Waste Services

Effective February, 2006, California banned consumer electronics and other hazardous waste from the trash. These items cannot be placed in garbage or recycling containers because they contain lead, copper, mercury or chromium that can pollute the environment. The SMaRT Station and the County Household Hazardous Waste Program accept many items without charge. Recology also accepts many items in the On-Call Plus Clean Up Program without charge, but fees may apply for special handling of refrigerators, computer monitors and television sets.

#### Recology Mountain View (650-967-3034) Curbside Collection On Call Plus (no fee)

- Batteries (household<sup>1</sup>)
- Cell phones<sup>2</sup>, telephones, answering machines
- Computer disk drives
- Fax machines, calculators
- · Keyboards, mouse
- · Microwaves, stoves
- PDAs, camcorders, digital cameras
- Printers, scanners
- Radios, stereos, tape players/recorders
- VCRs, DVD players
- Washer, dryer
- Water heaters

#### **Special Collection (fee)**

- Air conditioners, refrigerators, freezers
- Computer monitors, laptops
- Televisions
- Tires

#### SMaRT Station (408-752-8530) 301 Carl Road, Sunnyvale (see map page 4)

- Air conditioners, refrigerators, freezers (one each)
- Batteries (household¹ and vehicle)
- Cell phones<sup>2</sup>, telephones, answering machines
- Computer monitors, laptops, disk drives
- Fax machines, printers, scanners, calculators
- Fluorescent tubes, compact bulbs
- Keyboard, mouse
- · Microwaves and stoves
- PDAs, camcorders, digital cameras
- Radios, stereos, tape players/recorders
- Sharps (hypodermic needles)
- Televisions
- Thermometers, thermostats
- Passenger Tires (limit four)
- VCRs and DVD players
- Washer, dryer
- Water heaters

#### County HHW Program (408-299-7300 or www.hhw.org) By Appointment Only (no fee)

- Batteries (household<sup>1</sup>)
- · Fire extinguishers, flares
- Fluorescent tubes, compact bulbs
- Oil, paints, solvents, pesticides
- Pool chemicals, asbestos
- Medicine
- Propane/balloon tanks
- Sharps (hypodermic needles)
- Smoke detectors
- Thermometers and thermostats.



<sup>&</sup>lt;sup>1</sup> Household batteries may also be recycled through the residential curbside program (650-967-3034).

<sup>&</sup>lt;sup>2</sup> Cell phones may be taken back to retail stores.

# **Recycling Directory**

# **Bulb and Battery Take-Back Locations**

Fluorescent lamps (compact bulbs, straight, circular, spiral and U-bent tubes) and Household batteries (no automotive batteries) from residential households can be taken to the following locations free of charge:

#### **Lamps and batteries**

Blossom True Value Hardware 1297 W El Camino Real, 650-964-7871 (Leave with employee at register)

#### **Orchard Supply Hardware**

2555 Charleston Road, 650-691-2000 (Leave at customer service desk)

#### Lamps only

**New Era Lighting** 2243 Old Middlefield Way, 650-940-1559

#### **Batteries only**

Wolfe Camera 1898 W El Camino Real, 650-968-5666

## Services

#### Utility and garbage billing information

including starting or changing garbage accounts, and purchasing extra garbage tags. City Finance and Administrative Services Department 650-903-6317

#### **Garbage and recycling collection**

including pickup schedule, missed pickups, what's recyclable, extra bins, extra yard trimmings, clean up and bulky goods services. **Recology Mountain View** 650-967-3034

Household batteries can be taken to either Mountain View or SMaRT Station recycling centers. Residents with split carts may use curbside pickup (see page 2).

#### Household hazardous waste

free disposal by appointment. **County Toxics Hotline** 408-299-7300 www.hhw.org

#### **Home composting information**

including free Bay-Friendly Gardening workshops, compost bins and brochures. **County Compost Hotline** 408-918-4640 www.ReduceWaste.org

**Pollution prevention information** including

best methods to reduce pollution. City Environmental Safety Staff 650-903-6378

### **Recycling Leaders Program**

**City Public Works Department** 650-903-6311

Water conservation information including methods, technology, and product rebates. **City Water Conservation Staff** 650-903-6216

#### Visit the City of Mountain View's web site

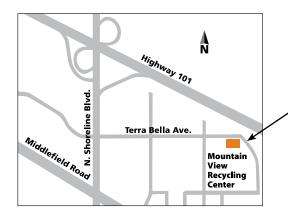
for business or residential recycling information: www.mvrecycle.org



The Resource is printed on 50% post-consumer recycled paper. We welcome your comments and suggestions. Call 650-903-6311 or email recycle@mountainview.gov.

# **Buy-Back & Drop-Off Recycling Centers**

**Mountain View sponsors two recycling centers** where residents and businesses can drop off extra recycling or redeem "California Redemption Value" cans and bottles for cash.



#### **Mountain View Recycling Center** 935 Terra Bella Avenue, **Mountain View**

Hours: Buy-back Tues-Sat 9 am-3 pm Drop-off Mon-Sat 7:30 am to 6 pm.

**Questions?** Call Recology Mountain View at 650-967-3034. Closed Thanksgiving, Christmas and New Year's Days.

#### **Recyclables Accepted** (no charge)

- Cardboard
- · Glass bottles and jars
- Household batteries\*
- · Metal cans and lids
- · Mixed Paper
- Newspaper
- Plastic bottles and tubs #1 through #7
- \* Batteries are accepted only during Buy-Back hours, 9 a.m. - 3 p.m., Tuesday - Saturday

Please take motor oil, antifreeze, vehicle batteries, fluorescent lights or construction material to the SMaRT Station.

### **SMaRT Station** 301 Carl Road, Sunnyvale

**Mountain View** 

**Recycling Center** 

The SMaRT Station is the materials recovery and refuse transfer facility shared by the Cities of Mountain View, Palo Alto and Sunnyvale. In addition to providing buy-back and drop-off services, the Station processes Mountain View's garbage, yard trimmings, and recycling and accepts debris from the public (fee applies). Free compost and mulch may be picked up by residents at the drop-off center.

**SUNNYVALE** 

**SMaRTStation** 

**Hours:** Daily 7 days a week 8 am-5 pm. Questions? Call SMaRT at 408-752-8530.

#### **Recyclables Accepted** (no charge)

Cardboard • Glass bottles and jars • Household batteries • Metal cans and lids • Mixed Paper • Newspaper • Plastic bottles and tubs #1-#7 • Scrap metal less than 6 feet long, pots and pans

### **Household Hazardous Waste** Drop Off

To make an appointment, call Santa Clara County HHW Program at **408-299-7300.** Find out more online:

www.hhw.org

Dec. 26-Jan. 20

Dec. 26-Jan. 6

### **Bay-Friendly Gardening**

Learn to compost and create a healthy and sustainable garden. To register call Santa Clara County Home Composting Program at 408-918-4640 or register online:

www.reducewaste.org.



September 17	California Coastal Cleanup Day, www.CleanACreek.org Household Hazardous Waste Drop Off Day
October 1	Bay-Friendly Gardening Workshop-Soil Building (San Jose)
October 15	Bay-Friendly Gardening Workshop-Worm Composting (Palo Alto) Household Hazardous Waste Drop Off Day
November 5	Bay-Friendly Gardening Workshop-Pest Management (San Jose)
November 15	America Recycles Day, www.AmericaRecyclesDay.org
November 19	Household Hazardous Waste Drop Off Day
December 3	Confidential Document Shredding Event (info: 650-903-6311)



Extra Holiday Recycling on your regular pick up day

**Holiday Tree Collection** 

Fall 2011 Solid Waste and Recycling Calendar

California Coastal Cleanup Day September 17, 2011

www.CleanACreek.org